

STATE OF NORTH CAROLINA

BEFORE THE NORTH CAROLINA  
BOARD OF LICENSED  
PROFESSIONAL COUNSELORS

IN THE MATTER OF: )  
 )  
JENNIFER HOLLOWELL, MA, )  
Respondent. )

CONSENT ORDER

THIS CAUSE, coming on to be heard and being heard before the North Carolina Board of Licensed Professional Counselors (“the Board”), at its meeting on September 14, 2012, pursuant to a charge letter issued by the Board on June 27, 2012, which is now pending; and

IT APPEARING to the Board that the Respondent has stipulated to certain facts and to the entry of a Consent Order in conformity therewith;

IT IS HEREBY STIPULATED by the undersigned Respondent and the Board that:

1. Respondent was at all times relevant to this cause a licensed professional counselor and is subject to the Board’s jurisdiction pursuant to the North Carolina Licensed Professional Counselors Act, Chapter 90, Article 24 of the North Carolina General Statutes.
2. Respondent admits the following:
  - A. In the Consent Order that Respondent entered into with the North Carolina Substance Abuse Professional Practice Board (NCSAPPB) on May 1, 2012, the NCSAPPB made the following findings of fact.

B. Respondent engaged in inappropriate conduct in her relationship with “John Doe,” who was her patient and a patient of Recovery Ventures Corporation (RVC), where Respondent was therapeutic director. Specifically, Respondent entered into an inappropriate personal relationship with John Doe while he was still Respondent’s client. Respondent’s relationship with John Doe was such that it impaired her professional judgment and could increase the risk of exploitation of a client. Respondent inappropriately diverted items donated for use by RVC and its clients for her and her family’s personal use. Respondent used food purchased with RVC client’s food stamp benefits for herself and her family’s personal use. Respondent used therapeutic community assets for her personal use, which denied use of those assets to clients of RVC. Beginning in 2004, Respondent had RVC clients provide personal services to her, including cleaning her home, cooking for her and her family, babysitting and other personal services, which Respondent did not pay for, except on an irregular basis. In spite of warnings from the NCSAPPB, Respondent continued to have clients perform personal services for her. Respondent’s use of client’s labor for her own benefit denied those clients the full benefit of the programs at RVC.

C. The NCSAPPB further alleged that Respondent engaged in sexual activity with a client, which Respondent denied. The NCSAPPB also alleged, and Respondent denied, that she interfered with the investigation of this matter.

D. While providing services to clients at RVC, Respondent was also engaged in the practice of counseling, as defined in N.C. Gen. Stat. § 90-330.

3. Respondent admits that her conduct as, as admitted to in the Consent Order with the NCSAPPB, dated May 1, 2012, violates the following sections of the American Counseling Association Code of Ethics: A.2.a, A.4.a, A.5.c, A.10.d, A.10.e, B.1.c, C.2.a, C.2.g, C.6.d, and violates N.C. Gen. Stat. § § 90-340 (a)(4), (a)(6), (a)(7), (a)(9),(a)(10), (a)(13), and (a)(14) of the Licensed Professional Counselors Act.

4. The Board and Respondent wish to avoid the time and the costs associated with full litigation of this matter and, in lieu of any proceedings, enter into this Consent Order.

5. Respondent expressly waives notice of hearing, a hearing, the making of findings of fact and conclusions of law, and all further proceedings before the Board to which the Respondent may be entitled by law. Respondent further agrees that presentation of this Consent Order to the Board for approval shall not constitute improper ex parte communication between the Board and its counsel, or the Board and its staff, nor require the recusal of the members of the Board from consideration of this matter before the full Board, should a hearing be required in this case.

6. Respondent forever releases the State of North Carolina, the North Carolina Board of Licensed Professional Counselors, and all its members, officials, agents, representatives and employees, both past and present, in their individual or official capacities from any and all liability, suits, claims, and causes of action, arising prior to or as a result of the execution of this Consent Order.

7. Respondent waives the right to seek judicial review or to otherwise challenge the validity of this Consent Order in any court. Respondent understands and agrees that this Consent Order shall be effective only after approval by the full Board and signature of its Chairperson.

8. This Consent Order contains the entire agreement between the undersigned, there being no agreement of any kind, verbal or otherwise, which varies, alters, or adds to this Consent Order.

Based upon the record and the foregoing stipulations,

NOW, THEREFORE IT IS HEREBY ORDERED as follows:


- I. The license of the undersigned Respondent is hereby REVOKED.
- II. Respondent shall turn in her license to practice counseling as an LPC in North Carolina to the Board no later than thirty days after she receives a copy of this Consent Order. She shall mail her license to: North Carolina Board of Licensed Professional Counselors, Post Office Box 1369, Garner, North Carolina 27529-1369.
- III. No later than thirty days from Respondent's receipt of this Consent Order, Respondent shall terminate services to all of her patients/clients and make provisions for the appropriate transition of her patients/clients to another counselor, as appropriate. Respondent shall also cease to engage in any activities that meet the definition of the practice of counseling in N.C. Gen. Stat. § 90-330(a)(3). Respondent shall provide a signed affidavit (a written statement made under oath or affirmation taken before a person having authority to administer such oath or affirmation) to the Board no later than thirty days after the execution of this Consent Order attesting that she has terminated and transferred all of her patients/clients within the thirty day period. She shall further attest that she is no longer engaged in the practice of counseling in any way.
- IV. Should Respondent apply to this Board for licensure at any time in the future, the Board shall have access to its entire investigative file for purposes of considering such application.
- V. The Board shall maintain this Consent Order as a public record pursuant to N.C. Gen. Stat. §§132-1 and 90-340(f) and shall provide copies to the American Counseling Association and the National Board of Certified Counselors, and to other agencies or individuals as required by law.

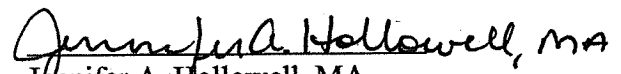
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This the 27 day of August, 2012.

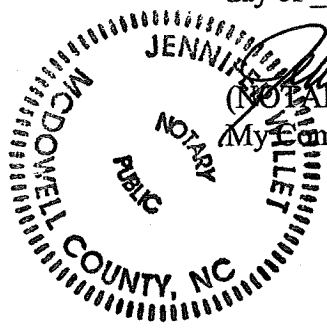
CONSENTED TO BY:

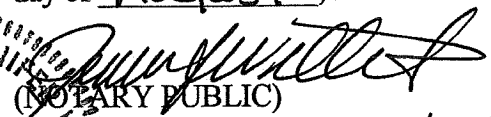
NORTH CAROLINA BOARD OF  
LICENSED PROFESSIONAL COUNSELORS

BY:   
LoriAnn Stretch, LPC  
Board Chairperson

  
Jennifer A. Hollowell, MA  
Respondent

Sworn to and subscribed before me this the 27  
day of August, 2012.



  
(NOTARY PUBLIC)  
My Commission Expires: September 4, 2016