



BEFORE THE  
NORTH CAROLINA BOARD OF LICENSED PROFESSIONAL COUNSELORS

In Re: )  
 )  
 LAURA HEAD, MA, LPC ) CONSENT ORDER  
 RESPONDENT )  
 )

Respondent Laura Head, MA, LPC, was the subject of a complaint in which it was alleged that she violated several provisions of the ACA Code of Ethics. Respondent acknowledged that she did not have appropriate checks and balances in place which led to billing errors. Respondent has since made efforts to learn the intricacies of billing and has implemented procedures to avoid these mistakes in the future. Counsel for the Board and Respondent, having discussed the matters at issue in this case with each other and Counsel for the Board with her client; and it further appearing that it would serve the ends of justice that a Consent Order be entered which will resolve this matter, and to that end, with the consent of all parties, the Board hereby enters the following Order:

IT IS, BY CONSENT, HEREBY ORDERED, ADJUDGED AND DECREED;

1. Respondent is to be under probationary status for a period of six months, beginning on the date of this consent order.
2. Respondent is to acquire 6 contact hours from an NBCC approved provider in addition to the hours required for license renewal.
3. Respondent will send the Board the information from the NBCC approved seminar showing compliance with the 6 hour requirement prior to the expiration of the six month period of probation.
4. Respondent shall maintain all required CEU's for her renewal.

5. Respondent shall abide by the ACA Code of Ethics.
6. Failure of Respondent to abide by the terms of this agreement can be grounds for further disciplinary action by the Board upon a showing of probable cause and due notice to Respondent.

This 10 day of January, 2008.9

Christine Greene  
Christine Greene  
Chairperson, NCBLPC

CONSENTED TO:

Laura Head, MA, LPC  
Laura Head, MA, LPC, Respondent